

FOR IMMEDIATE RELEASE

Solutions By Design II, LLC Selected to Provide Customer Relations Management Support to the U.S. Department of Housing and Urban Development

Vienna, Va. – June 7, 2019 – Solutions By Design II, LLC (SBD), a leader in management consulting and technology services, announced that it has been awarded a multi-million dollar contract to provide Service Desk Support to the U.S. Department of Housing and Urban Development (HUD) Multifamily End User Support Services (MFEUSS) program. This contract also established the creation of a new SBD office in Macon, Georgia.

With a total contract value of \$1.8M, this sole source contract will provide Customer Relations Management support services for all related Multifamily (MF) Housing systems to HUD staff; non-profits; private property owners and management agents; assisted multifamily rental housing properties; local and state housing agencies that serve as Section 8 Contract Administrators for HUD’s assisted multifamily projects and the Rent Supplement and Rental Assistance Programs; mortgage bankers; public interest groups; academic researchers; and resident interest groups via Tier 1 support and Tier 2 & 3 coordination.

“The MFEUSS contract allows SBD to continue to expand our HUD portfolio of support services to seven tasks orders.” said Gregory Goldbach, SBD MFEUSS Program Manager. “SBD looks forward to continuing our strong partnership with HUD and serving the people nationwide that are interacting with these six essential support systems.”

The MF systems that we support are:

- Tenant Rental Assistance Certification System (TRACS)
- Integrated Real Estate Management System (iREMS)
- Development Application Processing (DAP)
- Mortgage Delinquency and Default Reporting System (MDDR)
- Active Partners Performance System (APPS)
- Enterprise Income Verification (EIV)

ABOUT SBD: SBD specializes in IT system modernization and support as an application transformation and agile process leader. We leverage open source technologies and cloud-based solutions to reduce operating costs and advance the value proposition of automated solutions. We also have a robust cybersecurity capability optimizing security operation centers through the use of workflow automation, technical expertise, and the use of leading edge security tools. Bottom line, we deliver technically innovative, reliable, and cost-effective solutions, services, and products to our federal customers.



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