



## **FOR IMMEDIATE RELEASE**

# **ISO/IEC 20000-1:2011: Another Milestone achieved with SBD Integrated Management System**

**Solutions By Design II, LLC (SBD) ) received "Unconditional Approval" on the recently held surveillance audit**

**VIRGINIA, July 12, 2017** – Solutions By Design II, LLC (SBD) is proud to announce that its Integrated Management System (IMS) which is comprised of its ISO/IEC 20000-1:2011 Services Management System (SMS) & ISO/IEC 27001:2013 Information Security Management System (ISMS) received "Unconditional Approval" (no non-conformities) on the recently held surveillance audit on June 26th. This marks the second successful audit in a row, following the ISO 9001:2015 Quality Management System (QMS) transition audit earlier last month.

In the ramp up to the audit, SBD QA & PMO closely worked with Solutions Architect and SBD senior management since the beginning of the year to achieve this audit outcome. Our IT support vendor helped SBD implement several ISMS required security controls including but not limited to the following: Login banner, Clear Desk Policy, Acceptable Use of Assets Policy, Property Pass, Supplier Security Policy, Central email confidentiality message, etc. QA & PMO also reviewed all pertinent documents (policies, plans, procedures and records and templates) to ensure their relevance and timeliness. We certainly plan on utilizing the momentum built from the pre-audit phase to continue to review our security related controls and conduct continual improvement activities. This will be critical to ensure that we are adapting to new technologies and building our capability to address changing security threats in our business environment.

We will continue strengthening our organizational process maturity through the integration of QMS and IMS in the second half of this year. This will enable us to apply uniform nomenclature and file naming conventions for SBD controlled documents and records. Additionally, QA & PMO will work closely with SBD IT & senior leadership to ensure that security analysis of the present IT infrastructure and services are conducted as scheduled. Integrated management reviews and internal audits will also be scheduled and conducted to ensure proper monitoring and control on the effectiveness of the system.

**ABOUT SBD:** SBD is a management consulting and technology services company serving clients domestically and abroad. For over 30 years, we have delivered technically innovative, reliable, and cost-effective solutions, services, and products to our federal customers. Using Agile processes and principles, SBD has helped transform government agencies to implement faster, more reliable quality systems and solutions to enable them to deliver their mission more effectively and efficiently.

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